



Introduction to Bretton Hall's Internet Service

Bretton Hall is one of the most beautiful locations to work from, but we have recognised that high speed Internet access is necessary for any business. In a rural location this can be an Achilles' heel for a business, as the traditional networks are not always up to the job. So we have broken free from them, and built our own Internet access service from the ground up, giving you high-quality, high-speed internet access at all times.

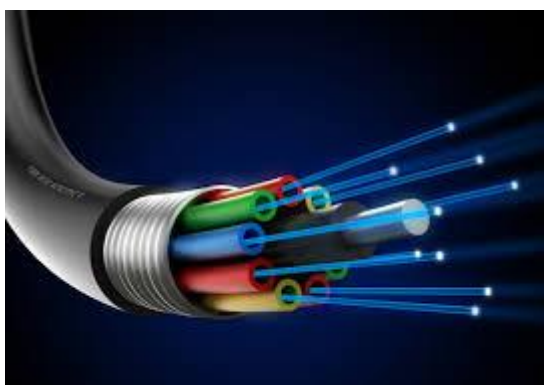


High Speed – FTTP Internet

The internet at Bretton Hall is delivered to all units using fibre optic cables, giving you a future-proof technology that can grow with your business.

We can deliver internet speeds all the way up to Ultra Fast - you simply choose the speed that suits your budget and Internet requirements. Every connection comes with a free static public IP address

High-Capacity Resilient Network Backbone



Our fibre optic network connects directly into the new high capacity state-of-the-art FibreSpeed network at Hawarden. This is a modern and resilient backhaul network that does not suffer from the constraints of a more traditional network – so all our customers can enjoy bandwidth and capacity that is not shared with other customers. High contention ratios will no longer slow your service down.

No Fuss / Quick Installation - and you can upgrade at any time

There is no waiting for engineers at Bretton Hall - all our offices are pre-cabled, with the network termination device installed ready to go. This means your connection will be live within hours of your contract being signed.

And there's no need for new connections as you grow - at Bretton Hall, you simply ask for an upgrade when your business requires it. Again, the upgrade will be completed within hours of contract completion.

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Advice and Support as Your Business Grows

We understand that from time to time you may need advice and support, so you will have direct access to a friendly support team whenever you need it.

The support team also monitors the whole of the network from their Network Operation Centre, so any problems are quickly detected and appropriate remedial action taken.



Make life easier with Optional Managed Services

At Bretton Hall we believe in keeping things clear and simple - so we don't offer confusing and complex Internet bundles. However, we also recognise that a modern business may need additional services to make life easier. With this in mind, we have a range of useful managed services that you can add at any time.

- VOIP – 'Voice Over Internet Protocol'

We have a simple-to-use, feature-rich VOIP solution, quick and easy to expand. This will replace your conventional phone service, reducing costs while maintaining quality.

- Managed Firewall

To get the most speed out of your Internet you need a firewall with a high processing speed. This type of firewall is expensive to buy, so we offer a rental service, avoiding a large capital cost. It will be set up and supported by our factory-trained engineers.

- Internet Failover Service

Internet connectivity is critical for many businesses today. Although we offer very high reliability on the primary connections, we also offer a secondary 'fail-over' option to give you seamless service in the event of failure of the primary. This secondary service is routed differently, guaranteeing you connectivity at all times.

- IT Desktop Support

On site, we have a friendly independent support company offering a wide range of services, including desktop and server pro-active monitoring and support, plus backup and recovery services.

Find out more about Bretton Hall Offices

To find out more, call us on **01244-660-232**. (Or if you'd like technical details, call our technical partners iDS on 0800-952-9595 and ask to speak to David Brook.)

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